GOVERNMENT OF INDIA
CIVIL AVIATION
LOK SABHA

UNSTARRED QUESTION NO:2914
ANSWERED ON:07.12.2000
PROPOSAL FOR BIGGER PLANE BETWEEN DELHI AND AMRITSAR
VINOD KHANNA

Will the Minister of CIVIL AVIATION be pleased to state:

(a) whether Air India on its Hub and Spokeflight provides only on way connection from Amritsar via Delhi to only half of the outgoing flights and also on return they again provide only one way connection to the returning flights;

(b) if so, whether passengers of Hub and Spoke flights between Amritsar and Delhi have to wait at Amritsar for arrival of their unaccompanied Baggage sometime for days together as the Air India has not introduced a bigger plane between Delhi to Amritsar: and

(c) if so, the time by which bigger plane likely to be introduced?

Answer

THE MINISTER OF CIVIL AVIATION
(SHRI SHARAD YADAV) (a):Air India operates bi-weekly hub and spoke services between Delhi and Amritsar to the following schedule on Wednesdays and Sundays with 737 aircraft on lease from Alliance aircraft effective May 10,1998:-

AI5112 DEL DEP 0005 ASR ARR 0105 WED/SUN

AI5111 ASR DEP 0145 DEL ARR 0245 WED/SUN

The above services provide convenient connections on inbound and outbond flights. Indian Airlines also operates several flights daily to provide adequate connections and coverage to Amritsar bound and originating passengers.

(b) and (c): Air India`s Amritsar flights on Sundays and Wednesdays operate underload round the year and notwarrant non forwarding of passenger baggage on the flights due to cargo hold capacity constraints. At times, passengers` baggage connecting to their flights from other airlines originating from interior points of their respective countries are not received from the delivering airline at the AI connection point. This is particularly prevalent for passengers originating from USA, Canada, where local domestic connecting services do not deliver the baggage to Air India in time for connection. It may take several days to do so only after follow up from AI Offices in Delhi and Amritsar based on pasengers complaints by using computerised Baggage Tracer System by AI Offices. Baggage checked in alongwith passenger on AI`s flight will seledom encounter baggage misocnnection problems.